

Emergency Response Times - Hazard Class 3



Reporting period: 01 October to 31 December 2018

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 10 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Bendigo	212	46	44	96%	08:23	44	96%	08:23
02	Castlemaine	24	14	12	86%	10:51	12	86%	10:51
02	Kyneton	28	10	8	80%	10:50	8	80%	10:50
02	Maryborough	22	10	7	70%	10:21	7	70%	10:21
05	Hamilton	39	11	11	100%	08:28	11	100%	08:28
07	Corio	199	20	19	95%	07:03	19	95%	07:03
07	Lara	71	12	11	92%	09:03	11	92%	09:03
07	Leopold	27	15	14	93%	09:16	13	87%	10:16
08	Berwick	109	26	23	89%	10:37	22	85%	10:44
08	Dandenong	329	15	15	100%	09:09	15	100%	09:09
08	Frankston	320	19	18	95%	09:08	18	95%	09:50
08	Hallam	228	17	16	94%	08:51	14	82%	10:20
08	Hastings	58	31	29	94%	08:38	28	90%	08:38
08	Officer	24	10	10	100%	08:36	5	50%	NULL
08	Pakenham	122	14	14	100%	07:42	14	100%	07:42
08	Rye	45	20	19	95%	09:46	19	95%	09:46
08	Somerville	38	10	10	100%	07:57	10	100%	07:57
08	Sorrento	19	13	8	62%	11:01	7	54%	11:01
09	Drouin	24	13	13	100%	08:54	13	100%	08:54
09	Warragul	46	23	16	70%	11:45	15	65%	11:45
11	Lakes Entrance	24	13	8	62%	13:25	8	62%	13:25
12	Seymour	34	14	8	57%	11:23	8	57%	11:23
12	Wallan	37	14	13	93%	09:48	13	93%	09:48
14	Caroline Springs	161	12	10	83%	11:05	9	75%	11:05
14	Doreen	39	13	12	92%	09:32	12	92%	09:47
14	Hoppers Crossing	164	10	10	100%	08:07	10	100%	08:27
14	Melton	219	14	10	71%	11:42	10	71%	10:56

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14	Mernda	39	12	11	92%	09:39	9	75%	10:44
14	Rockbank	27	12	8	67%	11:32		0%	NULL
14	Truganina	81	46	42	91%	09:49	24	52%	13:25
14	Werribee	128	46	44	96%	08:36	40	87%	08:36
14	Wyndham Vale	41	20	20	100%	09:04	20	100%	09:04
15	Ballarat	103	25	22	88%	10:04	15	60%	12:46
15	Buninyong-Mt Helen	34	22	21	96%	09:42	21	96%	09:42
16	Ararat	42	10	8	80%	10:26	8	80%	10:26
18	Irymple	30	14	13	93%	09:55	6	43%	15:19
20	Echuca	38	10	9	90%	08:29	9	90%	08:29
22	Mooroopna	47	10	10	100%	07:34	10	100%	08:32
22	Shepparton	184	12	11	92%	08:48	11	92%	08:48
22	Yarrawonga	20	10	6	60%	11:49	6	60%	11:49
23	Wangaratta	71	21	19	91%	09:06	19	91%	09:22

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, MFB or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

This table may contain data for MFB stations responding as a CFA Brigade where MFB has moved up to support a CFA integrated brigade.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 14 Jan 2019 and may be subject to change.